

TABLE-1

COMPLAINTS RECEIVED & DISPOSED OF BY THE ORGANIZATION
(From 14.02.1982 to 31.03.2006)

Period	Pendency at the beginning of the year	Complaints received during the year	Total No. of complaints	Complaints filed after preliminary examination	Complaints sent to departments for necessary action	Complaints registered for enquiry	Complaints pending at the end of the year
1	2	3	4	5	6	7	8
14.2.1982 to 31.3.1995	575	57430	58005	36821	12463	8699	22
1995-96	22	4876	4898	3597	174	1106	21
1996-97	21	4619	4640	2966	257	1381	36
1997-98	36	4942	4978	3371	398	1171	38
1998-99	38	4518	4556	2758	246	1503	49
1999-2000	49	3438	3487	1992	179	1295	21
2000-01	21	3790	3811	2139	661	966	38
2001-02	38	3215	3253	1778	566	840	69
2002-03	69	3168	3237	1664	626	826	121
2003-04	121	2577	2698	1287	541	651	119
2004-05	119	2887	3006	1801	507	525	173
2005-06	173	3126	3299	2065	475	598	161
TOTAL	--	98586	99868	62346	17093	19561	--